

Plas Tan y Graig Guest House

Access Statement

We welcome guests with any disability, however due to the age of the house and its method of construction access is very limited for wheelchair users.

The house was constructed in the 1850's and is built into the hillside. Plas Tan y Graig means "The Manor under the Rock". This does mean that there are some physical limitations to access.

This statement gives details of access, procedures and facilities at Plas Tan y Graig. We will make every effort to make your stay as comfortable as possible, so please do not hesitate to ask if there is anything we can do to assist and make your stay more enjoyable.

We would welcome any constructive suggestions or additions to this statement, or how access might be improved within the limitations of the house and its construction.

General Information

We are located just 30m from Beddgelert bridge, in the heart of the village. Most shops, pubs, cafes and restaurants are all within 100m of the guest house.

Breakfast is fully-served based on a pre-order system. We do not offer room service.

4G Mobile telephone coverage is available in the village through EE, BT Mobile, T-Mobile, Orange and 3 Mobile. There is no telephone kiosk within the village.

Public transport is limited; bus services operate to and from Porthmadog, Caernarfon and Pen-y-Pass.

The nearest railway station is at Porthmadog (8 miles). There is also a station at Beddgelert for the Welsh Highland Railway narrow gauge service which operates between Porthmadog and Caernarfon during peak holiday periods.

Guests are shown to their room and an explanation given about the facilities available.

There is a comprehensive information folder in each room, a large print version can be made available on request.

We regret that we do not allow dogs or other pets into the house other than officially prescribed guide dogs for the impaired.

Emergency Actions

There is a smoke detector in each bedroom and in all areas of the ground floor.

Manual fire call points are situated on each floor approximately 1.2m above floor level:

- Adjacent to the front door.
- Adjacent to the door leading to the patio from the guest lounge.
- Adjacent to the fire door on the first floor.
- On the half landing between the first and second floors.

All detectors and call points are automatically linked to a fire panel. The complete system was upgraded in 2007, and complements the latest fire safety legislation.

The alarm is sounded by a continuous siren in each bedroom and the stairwell. If this does sound, PLEASE regard it as evidence of a fire, and act accordingly.

Please read the fire instructions located in your room, and make yourself aware of the location of the exits from the house. The fire assembly point is on the patio at the side of the house.

All emergency signs in the house are photo-luminescent. If you have hearing or sight difficulties, or require assistance in the event of an emergency, please let us know.

Mobility Access

Access to the house

Car parking: we have a small lay-by which can accommodate two cars. If notified in advance, we will do our best to reserve a space for any guests with specific mobility difficulties.

Guests can be dropped off at the foot of the main steps up to the house, but we must advise that this is a “double yellow line” zone.

There is a total of 12 steps of uneven height up to the front door, split into a group of 5 steps, a group of 4 steps and a further rise of 3 steps, with a flat area between each group.

There is a street light attached to the house at the patio end, we also provide down-lighting on the steps and at the front door itself.

An alternative access to the house is from the lay-by using a set of 12 uneven steps, traversing the flat patio area, up a small ramp into the dining room onto the same level as the entrance hall.

Help is available if any guest requires assistance to carry luggage.

Access within the house

Plas Tan y Graig is a three floor Victorian house, with four flights of internal stairs.

Staircases are fitted with carpet in contrasting colour to the walls. All stairs have a rise of approximately 17cm.

Each staircase has a handrail, situated on the right-hand side when ascending, and on the left when descending.

During the hours of darkness, lighting is provided throughout the stairwell.

All bedrooms are on either the first or second floor:

Access to the first floor is via a set of 12 stairs, a small half-landing and a further 6 stairs.

Access to the second floor is via a further set of 10 stairs, a half-landing and another 6 stairs.

We can provide a seat on each half-landing upon request.

Entrance hall

The entrance hall is fitted with natural wood flooring in a contrasting colour to the walls. Both the dining room and guest lounge are accessed from the entrance hall.

Dining room

Breakfast is served in the dining room, situated on the ground floor.

The floor surface of the room is natural wood.

All tables and chairs are of a universal height. Breakfast is prepared and served based upon a pre-order system. Specific dietary requirements can be catered for, please provide 48 hours' notice if possible.

A copy of the breakfast menu is available in large print upon request.

Guest lounge

The lounge is on the ground floor, accessed from the hall. It has a natural wood floor. There are two large fabric sofas and a natural wood chair.

Patio

The patio is located at the side of the house, and is lit during the evening. It is accessed from the dining room via a small ramp, or from the front door via three small steps down, a flat path and a large step up.

Upper Gardens - **NO ACCESS PERMITTED!**

The upper gardens are located above the patio area. Due to the steep nature of the upper gardens and the danger of slip and fall, NO guest access is permitted into these areas.

Hearing impairment

All rooms have a Freesat Smart TV with the ability to enable audio description. Guests may be shown to their room and an explanation given about the facilities available.

Sight impairment

Additional lighting for all rooms is available upon request.

Guests may be shown to their room and an explanation given about the facilities available.

Bedrooms - General

'Room 1 – Woodland' has twin single beds. Bed height is 50cm.

'Room 2 – Exclusive' has a king size double bed. Bed height is 65cm.

'Room 3 – Panoramic' has a king size double bed. Bed height is 55cm.

'Room 6 – Comfort' Has a king-size double bed. Bed height is 65cm.

'Room 7 – Luxury' has a king size double bed. Bed height is 55cm.

Each room has bedside lights, all rooms are provided with normal ceiling lighting.

There is adequate walking space around each bed.

All rooms have a contrasting short pile carpet. There are no rugs in the bedrooms.

There is a tea/coffee tray and kettle in each room. Each room has a Satellite Smart TV with remote control, and a separate radio/alarm clock.

Rooms 1, 2 & 3 – first floor. Rooms 6 & 7 – second floor

En-suite shower rooms

Each room has an en-suite WC/shower room facility with vinyl flooring.

Each shower cubicle has a 25cm step into the shower area. Each shower cubicle has an electric shower with a user operated temperature control.

Each WC has a low-level flush with standard fittings.

Heating

Each room has a thermostatically controlled radiator.

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